

DEATH CLAIM

Shriram Life has always been driven by the philosophy of simplifying processes to provide hassle free services to its customers. Taking forward this philosophy, Claims department is committed to provide quick decision / settle legitimate claims faster. Therefore, we assure that we provide a claims process which is hassle free and in the best interest of our customers.

For assistance or information on claims do contact us at:

Claims Department

Shriram Life Insurance Company Limited,
Plot 31 & 32, Ramky Selenium, Next to Andhra Bank Training Center,
Gachibowli, Financial District, Hyderabad - 500032
Claims: 040 23009400 (Monday to Friday – 9.30 am to 5 pm)
claimsupport@shrirlife.in

You may also visit our nearest branch for any assistance, or contact our customer contact centre at: (Toll-free: 1800 3000 6116 (Monday to Saturday - 9 am to 8 pm))

In the event of death of Life Assured, the Nominee/beneficiary under the policy may approach the nearest Branch Office and to submit the following documents for registration of Death Claim;

Mandatory documents to register the Claim;

1. Death Intimation Form(available at Branch) / Death intimation letter – with cause of death
2. Death Certificate issued by competent local authority
3. Policy document / proof of having the policy in the name of Life Assured (eg. Renewal Premium receipts or Renewal premium notice)

Supporting documents for processing the claim;

1. Age, ID and Address proof of Nominee/Claimant
2. Age, ID and Address proof of Life Assured
3. Completely filled-in Claim Forms (Available at Branch/website)
4. Bank passbook of Claimant – attested by concerned Bank Manager
5. Copy of FIR - attested by concerned Police Authority (in case of unnatural death or accidental)
6. Copy of Post-mortem Report – attested by concerned Police Authority (in case of unnatural death or accidental)
7. Any other documents as required by Company to process the claim

Additional Information:

- All submitted documents should be original or photocopies attested by claimant
- Based on the circumstances of the claim Shriram Life Insurance reserves the right to call for additional documents/information.
- The company also reserves its right to conduct inquiry/independent inquiry/investigation to prove the authenticity of any claim where it is considered necessary.
- Legal entitlement in case there is no nominee. (Legal heir Certificate)

TOTAL PERMANENT DISABILITY

Requirements for claiming benefits of Total Permanent Disability due to Accident/other causes.

1. Disability intimation letter
2. Disability Certificate issued by Medical Officer
3. Complete Medical Records
4. Age, ID & Address proof of Life Assured
5. Bank passbook of Life Assured – attested by concerned Bank Manager
6. Copy of FIR - attested by concerned Police Authority in case of Total Permanent Disability is due to Accident

CRITICAL ILLNESS RIDER

Requirements for claiming CRITICAL ILLNESS RIDER BENEFITS

1. Critical Illness Intimation letter
2. Complete Medical Records
3. Age, ID & Address proof of Life Assured
4. Bank passbook of Life Assured – attested by concerned Bank Manager

Additional Information:

- All submitted documents should be original or photocopies attested by claimant
- Based on the circumstances of the claim Shriram Life Insurance reserves the right to call for additional documents/information.
- The company also reserves its right to conduct inquiry/independent inquiry/investigation to prove the authenticity of any claim where it is considered necessary.